



RENTAL SHOP CLERKS & TECHNICIANS

Seasonal Full & Part Time

Providing exceptional customer service is expected to ensure a safe and comfortable start to the guest's experience at Catamount. Experience is a plus but we are happy to train the right candidate!

Rental Shop Technicians

Rental Shop Technicians are responsible for the efficient and safe distribution of ski and snowboard equipment. They fit ski or snowboard boots, and help guests with equipment selection and adjustment.

Shop Technicians must be 18 years old, able to lift 40 pounds above head, repetitively work with hands, and maintain a clean work station.

Rental Shop Clerks

Rental Shop Clerks are responsible for the efficient and safe distribution of ski and snowboard boots and helmets. Clerks do not have to be 18 years old.

RESPONSIBILITIES FOR BOTH POSITIONS

- **Acknowledge customers quickly and courteously**
- **Determine customer equipment needs**
- **Adhere to safety procedures regarding use of tools and equipment**
- **Maintain rental equipment in good condition**
- **Must be very customer service oriented, polite, personable and present a neat appearance**
- **Ability to work harmoniously/diplomatically with a variety of people including the public**
- **Drug-free workplace, may be subject to drug screening and/or background check**
- **Must be self-motivated and able to work well in a fast-paced environment**
- **Work week includes weekends, evenings and holiday hours**

PHYSICAL DEMANDS FOR BOTH POSITIONS

- **Stand for long periods of time**
- **Walk**
- **Use hands to handle, hold or feel**
- **Reach with hands and arms**
- **Pushing/pulling objects**
- **Reach overhead while lifting and placing 30 lbs**
- **Repetitive motion use of shoulder and arm (while waxing and sharpening)**
- **Stoop, kneel, crouch, or crawl**
- **Lift up to 30 pounds and occasionally lift up to 40 pounds**