



## **LEARN TO SKI/RIDE COORDINATOR**

*Seasonal, Part-Time Positions*

The coordinators provide various types of assistance to all guests with a focus on those guests who are participating in the Snowsports School's Learn to Ski/Ride Program while upholding the highest levels of guest service.

### **Essential Duties/Responsibilities**

- Provide assistance to guests with a primary focus on guests who are skiing/riding for the first time
- Clearly & accurately describe multiple levels of skiing/snowboarding to students with varying skill levels
- Provide a safe and fun learning environment through exceptional class handling and creativity
- Assist in operational responsibilities of Ski & Ride programs including but not limited to registration process, directing guests to appropriate equipment fitting source or lesson meeting place, upkeep of outdoor teaching areas and cleanliness of facilities
- Attend morning meetings
- Be able to discuss the lesson process with a child's parent/guardian
- Must have high level of guest service skills and experience
- Assist guests with transportation of equipment
- Arrive to work on time prepared for all duties as assigned
- Able to work cooperatively with staff and other departments to ensure safety, security and enjoyment of our guests
- Basic understanding of ski and snowboard lessons and proper rental equipment fitting and sizing
- Must provide outstanding guest service

### **Qualifications**

- Must be at least 16 years old
- High school diploma preferred
- Fluency in English language, both verbal and written
- Must be able and willing to work outdoors in all types of weather conditions
- Excellent communication skills, able to communicate effectively to groups and individuals, including parents and guardians
- Must work well individually and in a team
- Maintain an even and pleasant temperament when dealing with all Catamount guest
- Must be physically fit: able to bend, twist, lift 50 lbs, and walk over varying terrain
- Must be available to work holidays and weekends
- Must adhere to the Catamount Employment policies

### **Preferred Skills**

- Previous snowsports instruction, rental shop, lift ticket sales, or ski/snowboarding experience
- Prior experience working with children and school groups